

NM HIGH-FIDELITY WRAPAROUND FACILITATOR CODE OF ETHICS

NM High-Fidelity Wraparound is dedicated to building upon the strengths of the youth and family, increasing client independence and empowering families. NM High-Fidelity Wraparound Facilitators will engage in professional behaviors and maintain ethical standards of practice with clients, colleagues and the community. NM High-Fidelity Wraparound subscribes to ethical standards of practice that promote professional responsibility, protect client's rights and keep client's interests primary.

NM High-Fidelity Wraparound Values

The NM High-Fidelity Wraparound Program is grounded in a core set of values that infuse all Wraparound Facilitator activities. Facilitators are expected to demonstrate an understanding of and a commitment to these values in all of their work:

- Youth and Family Voice and Choice
- Individualized
- Cultural and Linguistic Humility
- Strengths Based
- Collaboration
- Normalization
- Perseverance
- Holistic
- Natural Supports
- Community Based
- Outcome Based

Ethical Responsibilities

It is the responsibility of NM High-Fidelity Wraparound Facilitators to adhere to the following ethical conduct guidelines.

The Wraparound Facilitator WILL:

1. Treat youth and families with dignity, respect and fairness.
2. Apply the principles of resiliency, wellness/recovery, and youth-guided and family-driven approach in every day interactions with family members.
3. Promote the youth/family's decision-making and personal responsibility consistent with the family member's culture, values and beliefs.
4. Promote the youth/family member's voice and the articulation of their values and vision in planning and evaluating needed supports and services.
5. Respect confidentiality of youth and families and not disclose information without having an authorized release of information.
6. Possess knowledge base of youth's culture and demonstrate competence in providing facilitation.
7. Know and follow the code of ethics of each Facilitator's respective profession and the rules/laws of each Facilitator's respective license as applicable.

8. Treat colleagues in a professional, respectful and courteous manner; respect fairly the views of colleagues.
9. Take adequate measure to discourage, prevent and correct the unethical conduct of colleagues including filing complaints with the appropriate licensing and/or certifying boards as appropriate
10. Communicate information in ways that are both developmentally and culturally appropriate. Only assist youth/family members whose concerns are within Facilitator's competency as determined by education, training, experience and on-going supervision/consultation.
11. When complying with laws and regulations involving mandatory reporting of harm, abuse or neglect, make every effort to involve the family members in the planning for services and ensure that no further harm is done to the youth/family as a result of the reporting
12. Discuss and explain to youth, family members and all other team members the rights, roles, expectations, benefits and limitations of the Wraparound process
13. Stay informed and up-to-date with regard to the research, policy and developments in the field of youth/family mental health and services delivery.
14. Seek appropriate professional supervision/consultation or assistance for my personal problems or conflicts that may impair or affect my role as a Facilitator.

The Wraparound Facilitator WILL NOT:

1. Discuss confidential information in any setting unless privacy can be ensured.
2. Engage in dual relationships with youth/families or former youth/families. In instances where dual relationships are unavoidable, Facilitators should take steps to protect youth/families and are responsible for setting clear, appropriate and cultural boundaries. (Dual relationships occur when Facilitators relate to youth/families in more than one relationship, whether professional, social or business).
3. Accept "friend" or contact requests from current or former clients or family members on any social networking site (Facebook, LinkedIn, etc.) Adding clients as "friends" or contacts on these sites can compromise clients' confidentiality and blur the boundaries of a therapeutic, professional relationship.
4. Physically, verbally or sexually abuse a youth, relatives or other individuals that reside with the youth and/or with whom the youth has a close personal relationship.
5. Engage in sexual activities or contact with current youth/family enrollees, relatives or other individuals that reside with the youth and/or with whom youth/families have a close personal relationship.
6. Discriminate against or refuse services to anyone on the basis of race, ethnicity, gender, gender identity, religion/spirituality, culture, national origin, age, sexual orientation, marital status, language preference, socioeconomic status or disability.
7. Use derogatory language in written and/or verbal communications to or about youth/families.
8. Offer nor accept gifts, other than token gifts, related to the professional service of Wraparound, including but not limited to, personal barter services, payment for referrals or other remunerations.
9. Engage in personal financial transactions with youth/family